

## SECTION C - DEFINITIONS

(a) "**Applicant**" shall mean the owner or his duly authorized representative, such as builder, developer, or plumber who applies for a water/sewer service connection.

(b) "**Authority**" shall mean the Carroll County Public Service Authority.

(c) "**Average Bill**" shall mean a monthly fee based on the average usage of the previous three (3) months.

(d) "**Buildings**" shall mean any structures having a roof supported by columns or walls for the housing or enclosure of persons, animals or chattels.

(e) "**Bulk Water Sales Rate**" shall mean the minimum (\$100.00) + the rate charged (\$12.50) per 1,000 gallons of water supplied by a temporary bulk meter or other non-permanent means for non-domestic uses such as irrigation, construction, etc.

(f) "**Connection Fee**" shall mean the cost of connecting the customer's water/sewer service line to the utility's facility.

(g) "**Customer**" shall mean the party who has applied for continuing water/sewer service and shall be responsible for paying periodic bills. Each building shall be served by a separate water/sewer service connection. A lessor with more than one living unit such as apartments and/or mobile homes, will be considered the customer for such units.

In situations where a building contains more than one living unit and the plumbing is altered such that individual meters are installed for each living unit, the tenant, upon depositing necessary security deposit, shall be defined as the customer.

1. "Owner-Customer" shall mean the customer who owns the premises to which water/sewer service is provided.
2. "Tenant-Customer" shall mean the customer who rents the premises to which water/sewer service is provided.

(h) "**Deferral of Taxation**" shall mean anyone 65 years of age or older or disabled and exempt from paying real estate taxes on a yearly basis.

(i) "**Developer**" shall mean any person or entity that desires to develop a subdivision or other development, including a manufactured home park or campground.

(j) "**DEQ**" shall mean the Department of Environmental Quality.

(k) "**Disconnection Fee**" shall mean a fee to disconnect water/sewer service due to discontinuance.

(l) "**EPA**" shall mean the Environmental Protection Agency.

(m) "**Capacity Fee**" shall mean a fee paid by new users to offset the Authority's capital cost of the existing assets which include, but is not limited to, treatment plants, storage facilities, pump stations and transmission lines. This fee is established by the Authority and is based on meter size.

(n) "**Fire Service Monthly Fee**" shall mean a fee charged to water customers who have a dedicated water meter or connection for fire suppression purposes. The fee shall be based upon the fire service meter or service line size.

(o) "**Flat Rate Fee**" shall mean a fee charged to sewer customers who do not have a water meter connection.

(p) "**Inspection Fee**" shall mean the fee charged to perform inspections by Authority personnel concerning water/sewer line construction.

(q) "**Insufficient Funds**" shall mean a designation by a banking institution for a returned check due to inadequate money in an individual's account.

(r) "**Living Unit**" shall mean one or more rooms in a dwelling designed for living, sleeping or place of business and having kitchen facilities and/or toilet facilities.

(s) "**Over-Estimated**" shall mean an estimated reading, due to adverse conditions, that is higher than the actual reading the following month.

(t) "**Over-Read**" shall mean an incorrect reading higher than the actual reading.

(u) "**Persons**" shall mean any individual, firm, company, association, society, corporation, or group.

(v) "**Premises**" shall mean a tract of land with buildings and/or living units thereon.

(w) "**Preliminary Engineering Report**" (PER) shall mean a report prepared by a professional engineer, licensed in the State of Virginia, outlining a proposed project, with alternatives.

(x) "**Re-Read/Trip Fee**" shall mean the fee charged to investigate customer complaints regarding water/sewer leaks. If leak is found to be the responsibility of the customer or if the customer requests the meter to be re read, the fee will apply.

(y) "**Security Deposit**" shall mean a deposit that a customer/renter is required to pay in order for water/sewer services to be turned on. Said deposit will be refunded, without interest, when service has been discontinued, after deducting any charges due on final settlement of the customer's account. If customer's account has been in good standing for five or more years, the security deposit may be refunded.

(z) "**Sewer Pump Station Facility Fee**" shall mean a fee paid by new users of any sewer system which discharges to a public sewer pump station to offset the Authority's capital, maintenance and operating cost of the existing sewer pump stations and discharge lines. This fee is established by the Authority and is based on equivalent residential connection.

(aa) "**Sewer Service Connection**" shall mean the sewer service line from the public sewer main to the customer's sewer lateral at or near the property line or within perpetual easement.

(bb) "**Transfer Fee**" shall mean a fee to transfer water/sewer service to another name.

(cc) "**Turn-Off/Turn-On Fee**" shall mean a fee the customer will pay for requesting the water be turned off and/or back on for a repair or a water break or any other reason.

(dd) "**Virginia Department of Health**" (VDH) shall mean the Division of Drinking Water in Abingdon, Virginia. (VDH-OEHS) shall mean the Office of Environmental Health Services in Marion, Virginia.

(ee) "**Water Service Connection**" shall mean the water service line from the public water main to, and including, the water meter assembly installed at or near the property line or within perpetual easement. The water service connection shall include corporation stop, service pipe to meter, the meter box, meter, meter yoke and curb stop, check valves and stub out.

(ff) "**Water Operations Fee**" (formerly called the Water Surcharge Fee), shall mean the fee charged yearly to each water customer, determined by the Virginia Department of Health. It is a mandatory fee imposed upon every locality in the Commonwealth of Virginia.